

DENTAL CARE COMMITMENTS

THERE ARE THREE IMPORTANT COMMITMENTS IN OUR PRACTICE INTENDED TO BUILD TRUST. WE HAVE PUT THEM IN WRITING BECAUSE WE FEEL VERY STRONGLY ABOUT THEM, AS DOES OUR STAFF. WE REALIZE THAT THE INSTITUTION OF THESE THREE COMMITMENTS MAY BE DIFFERENT FROM WHAT YOU MAY HAVE EXPERIENCED IN OTHER DENTAL PRACTICES; HOWEVER, WE BELIEVE THAT THESE COMMITMENTS ARE THE CORNESTONES FOR ACHIEVING OPTIMUM ORAL HEALTH. THEY ARE NECESSARY IN BUILDING THE TRUST THAT IT TAKES FOR US TO SUCCESSFULLY WORK TOGETHER.

(1) COMMITMENT TO TREATMENT

A COMPREHENSIVE APPROACH TO YOUR DENTAL CARE IS THE BEST WAY TO ACHIEVE OPTIMUM ORAL HEALTH. ONCE A COURSE OF TREATMENT IS AGREED UPON, IT IS OUR GOAL TO COMPLETE TREATMENT IN A TIMELY FASHION. WE BELIEVE THAT ALL TREATMENT BEGUN SHOULD BE COMPLETED. WE PLEDGE TO DELIVER THE HIGHEST LEVEL OF DENTAL CARE THAT WE ARE CAPABLE OF DELIVERING AND WE ASK THAT YOU CARE FOR YOUR DENTAL HEALTH ON A DAILY BASIS. INCOMPLETE TREATMENT LEADS TO UNNECESSARY PROBLEMS AND COMPLICATIONS. IT ALSO LEADS TO MORE ADVANCED DISEASE WHICH UNNECESSARILY ADDS TO YOUR COST AND INCONVENIENCE. HELP AVOID THIS BY FOLLOWING THROUGH WITH YOUR DENTAL TREATMENT PLAN.

(2) COMMITMENT TO APPOINTMENT

EACH SCHEDULED APPOINTMENT IS A RESERVATION IN OUR OFFICE. WE SCHEDULE ONE RESERVATION AT A TIME AND PLEDGE TO RARELY KEEP YOU WAITING. THE TIME GIVEN TO EACH APPOINTMENT IS STRATEGICALLY COORDINATED WITH THE PROCEDURES TO BE PERFORMED. AN APPOINTMENT SCHEDULED IN OUR OFFICE IS A BOND OF TRUST THAT WE WILL BE HERE TO SERVE YOU AND THAT YOU WILL BE ON TIME AND PREPARED FOR YOUR APPOINTMENT. IN THE EVENT THAT YOU CAN NOT KEEP YOUR RESERVATION, PLEASE CALL TO REAPPOINT AT LEAST 36 HOURS IN ADVANCE.

(3) COMMITMENT TO FINANCIAL CONSIDERATIONS

WE BELIEVE THAT WE HAVE A RESPONSIBILITY TO USE OUR BEST PROFESSIONAL CARE, SKILL, AND JUDGEMENT IN HELPING YOU ACHIEVE YOUR DENTAL HEALTH GOALS. EVERY EFFORT WILL BE MADE TO REVIEW THE COSTS OF YOUR DENTAL TREATMENT AND TO KEEP THEM AS REASONABLE AS POSSIBLE. IT IS UP TO YOU TO PAY FOR TREATMENT AS IT IS RENDERED.

DR.'S JONATHAN ROBERTS, & CRAIG SIROTA

PATIENT SIGNATURE _____